

Q&A – plugin KAN SET for Revit

1. How can I get the plugin KAN SET for Revit?

To get the plugin KAN SET for Revit you have to fill the short form on the SANKOM website <https://en.sankom.net/booking/kan-software/set4revit20>

KAN-therm software

To obtain a license to use the program **KAN SET for Revit 2.0 ENG (Annual license)**, on a promotional basis, please complete the form below. After positive verification, we will send you instructions on how to download the program along with the license number for activating the software.

Name and surname		
E-mail	Phone	
Postal code	City	Country
		Choose...
Street	Building no.	Flat no.

After filling the form, you will receive an email with the request to confirm the application.

 Thank you for completing the application.

A message was sent to the e-mail address provided in the form, in which the application should be confirmed.

WARNING! An application that will not be confirmed will not be realised.

After confirmation you will receive an email with an installation link and a license key.

2. How much does the plugin KAN SET for Revit cost?

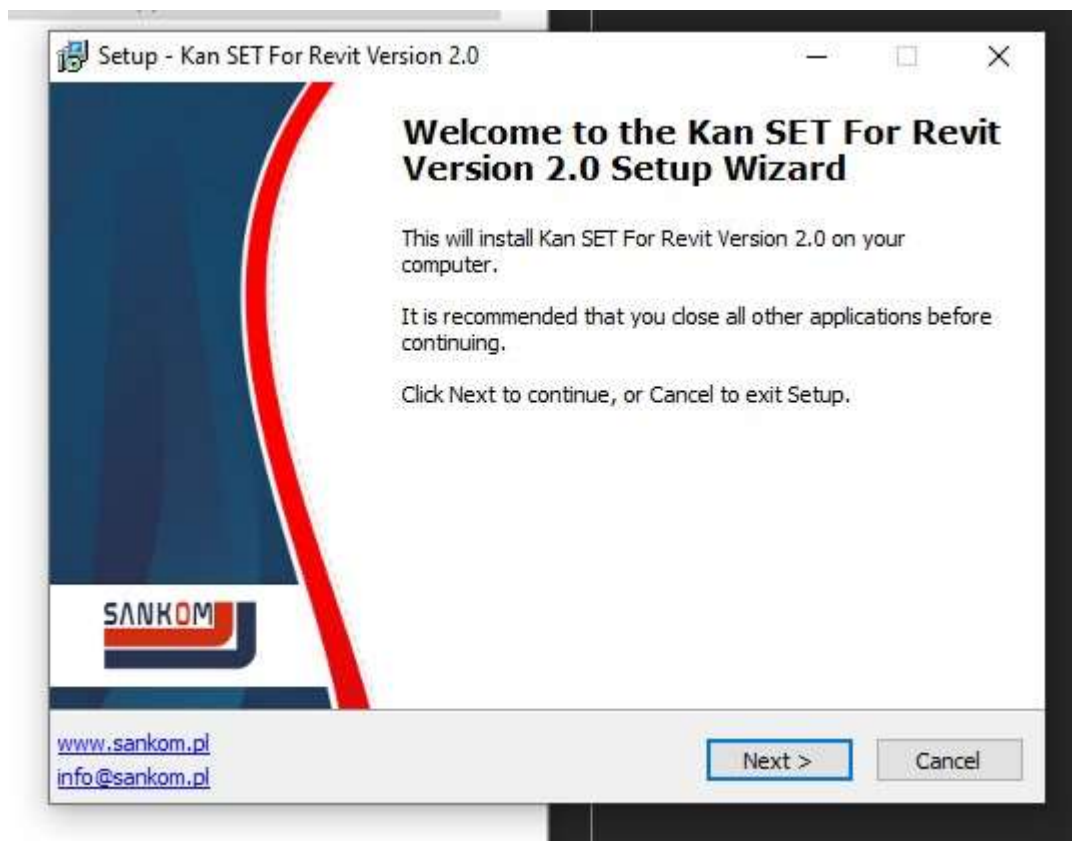
The plugin KAN SET for Revit is free of charge.

3. How can I install the plugin KAN SET for Revit?

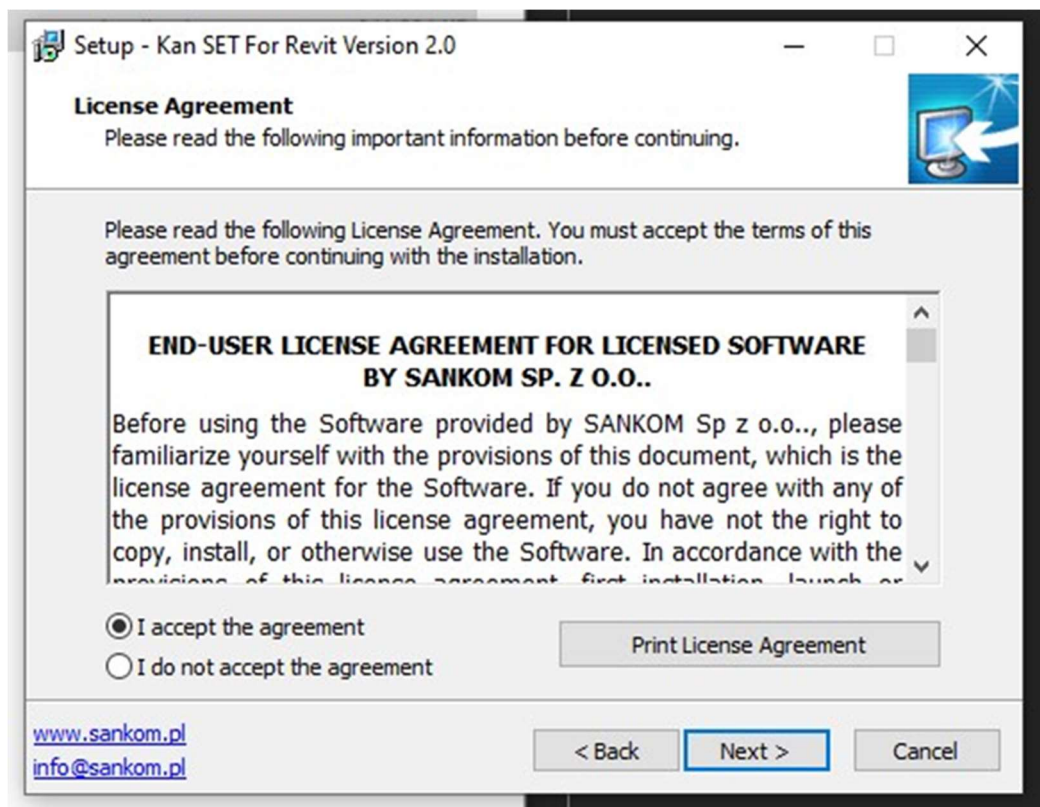
If you already have the installation link and license key, download the plugin. Click the link and download an installation file. Then run the setup and follow the instructions.

Name	Date modified	Type	Size
 code.txt	20.04.2023 17:25	TXT File	1 KB
 setupsetforrevit.exe	20.04.2023 17:23	Application	841 994 KB

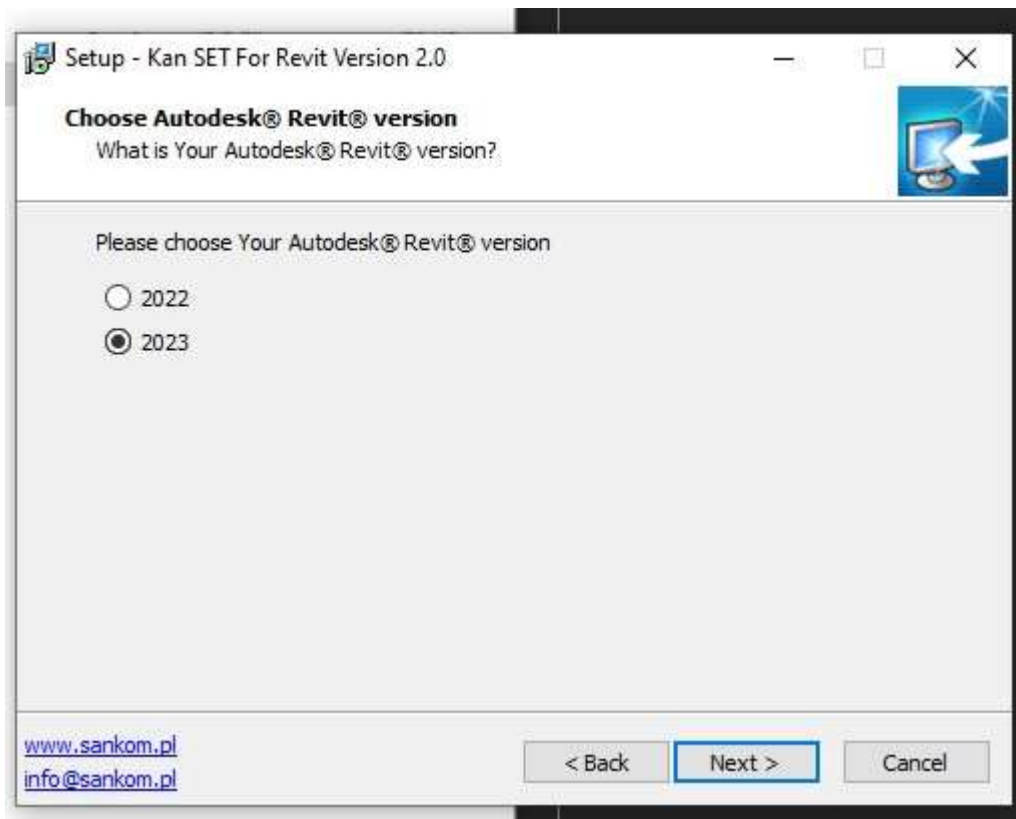
Step 1: The following window will be displayed:



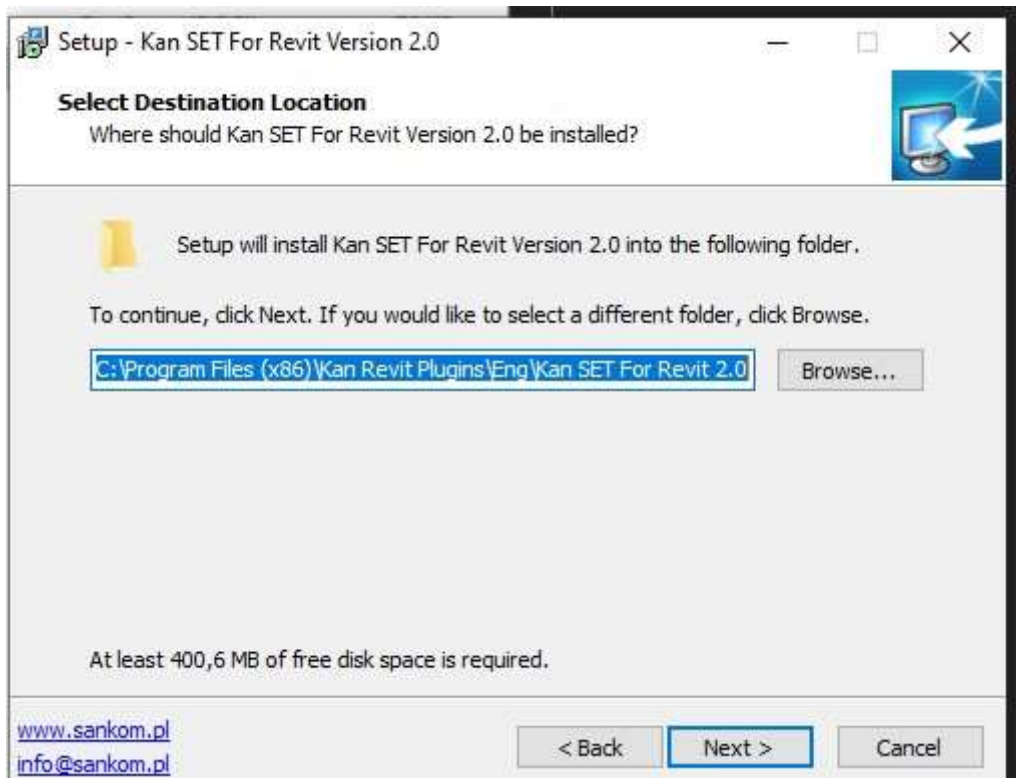
Step 2: Accept the end-user license agreement, as below:



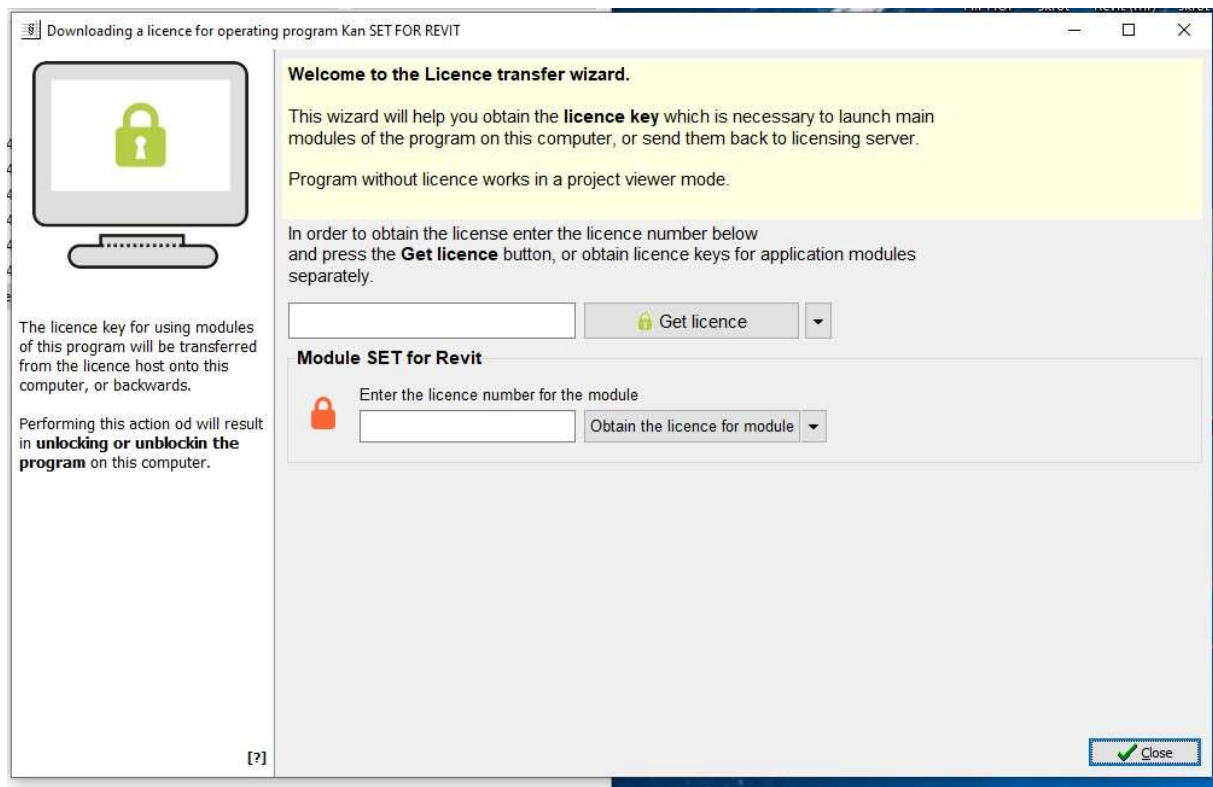
Step 3: Select your Revit version, as below:



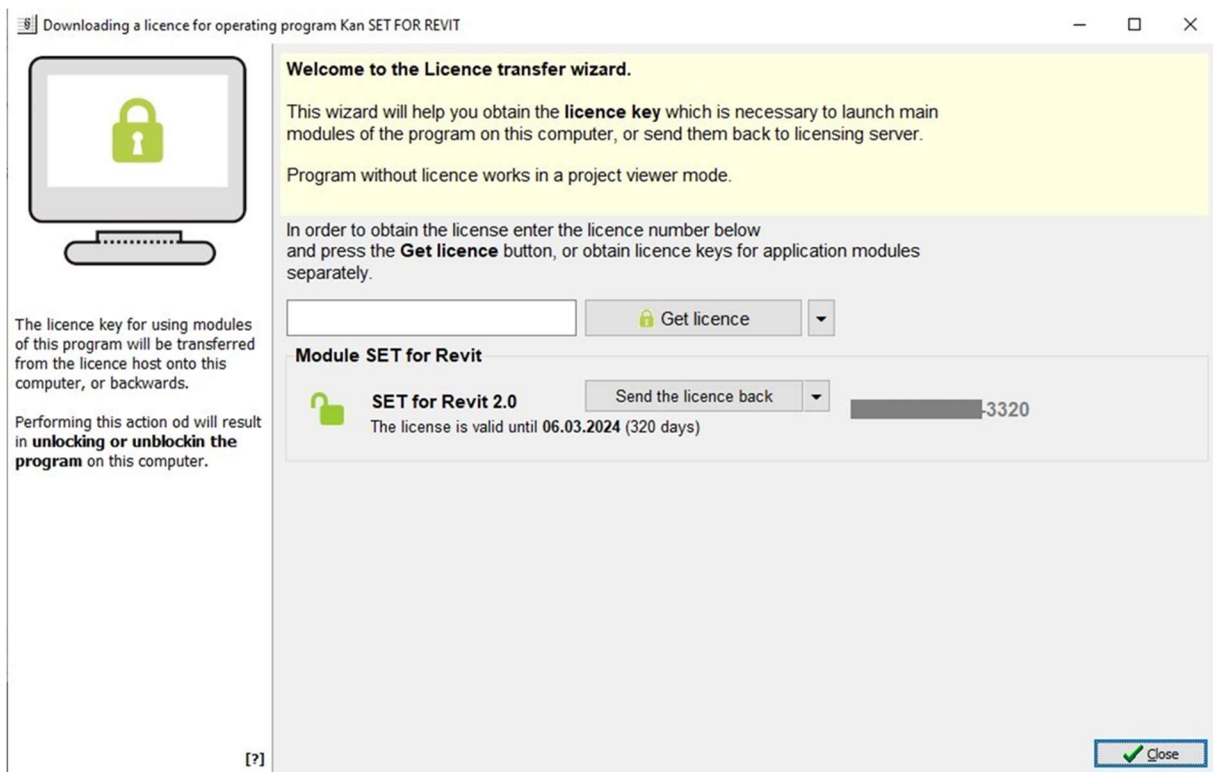
Step 4: Select the folder to install the plugin, as below:



Step 5: Enter your license key and click the button “Get licence”, as below:



The license validity period will be displayed, as below:

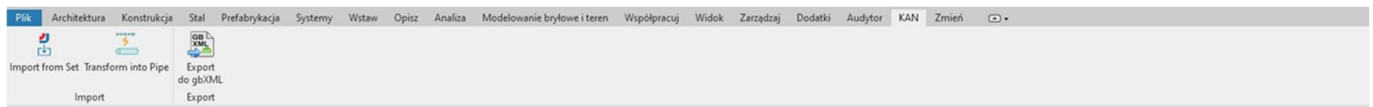


Open the plugin to see all available functions, as below.



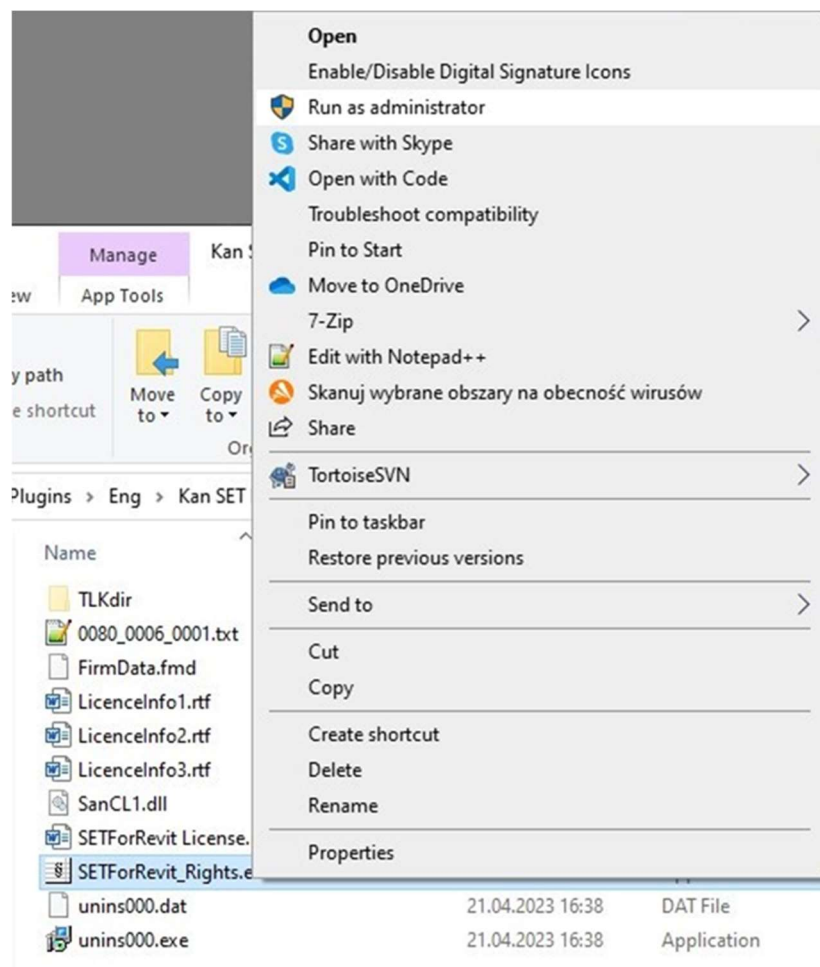
4. Why can't I see all the available functions in the plugin KAN SET for Revit?

If only limited available functions of the plugin KAN SET for Revit are displayed on the screen (as below), you are using the basic version of the plugin. To get the full version, follow the instructions in section 1: **How can I get the plugin KAN SET for Revit?** and section 3: **How can I install the plugin KAN SET for Revit?** If this proves unsuccessful, proceed to section 5: **I can't register the license key. What can I do?**

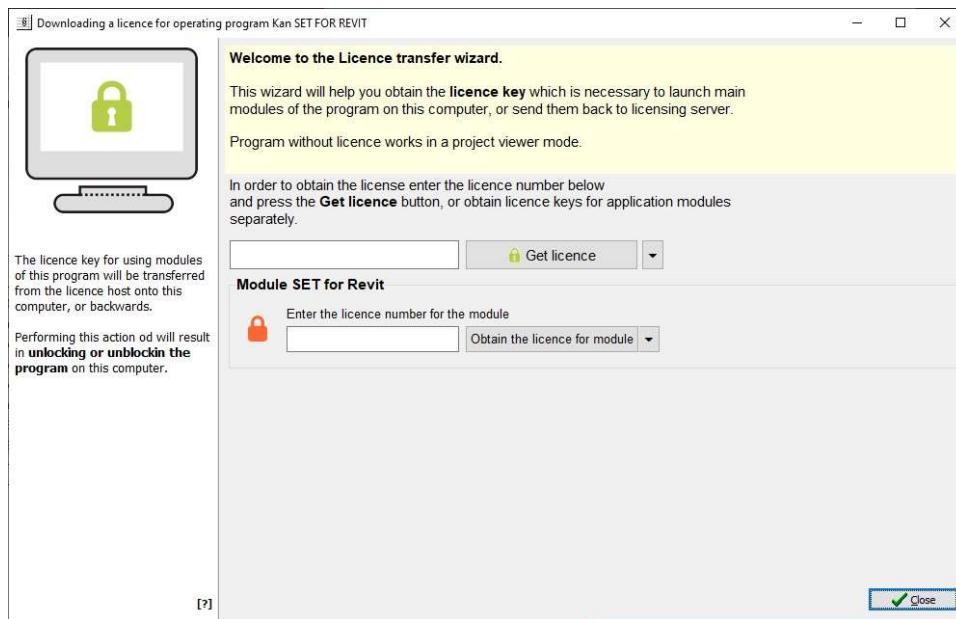


5. I can't register the license key. What can I do?

Step 1: Re-run *SETForRevit_Rights.exe*, select the option "Run as administrator", as shown below. This file is normally available at *C:\Program Files (x86)\Kan Revit Plugins\Eng\Kan SET For Revit 2.0*



Enter your license key and click the button “Get licence”.



If this proves unsuccessful, proceed to **Step 2**.

Step 2 Verify if the following access paths are valid:

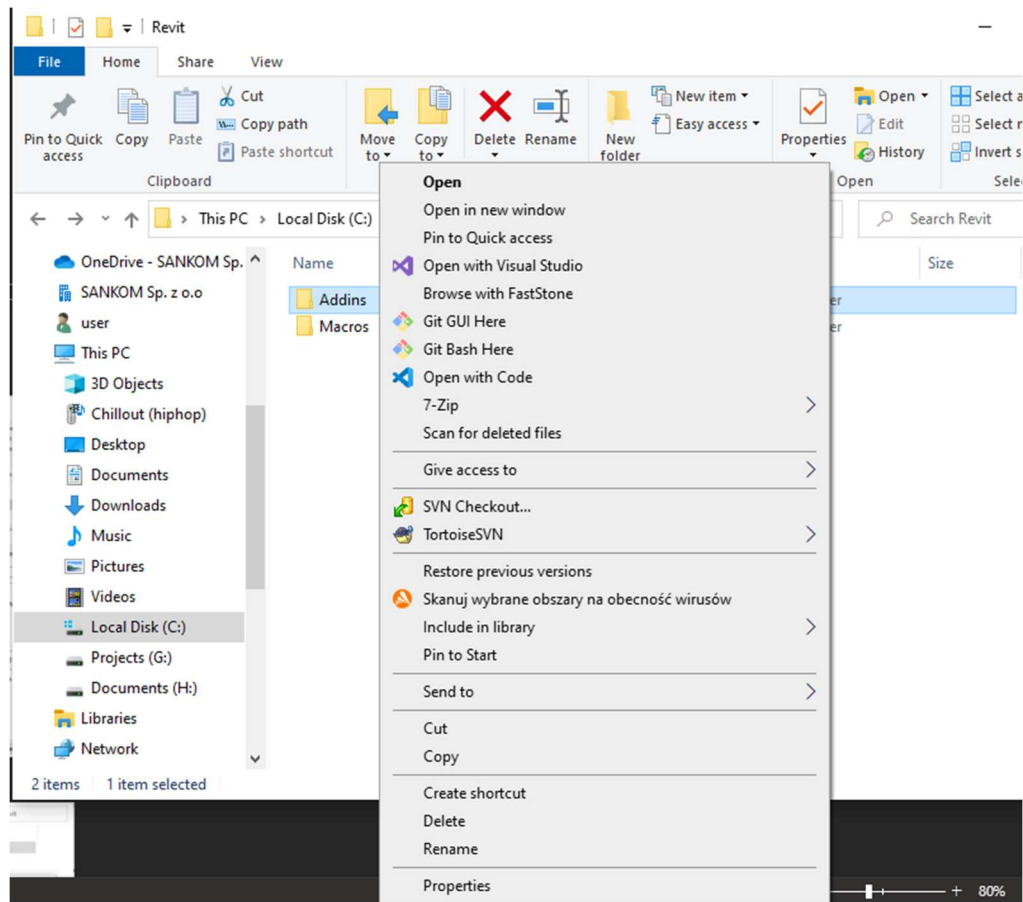
C:\ProgramData\Autodesk\Revit\Addins

C:\ProgramData\Program Files (x86)\Kan Revit Plugins\[Lang]\Kan SET For Revit 2.0

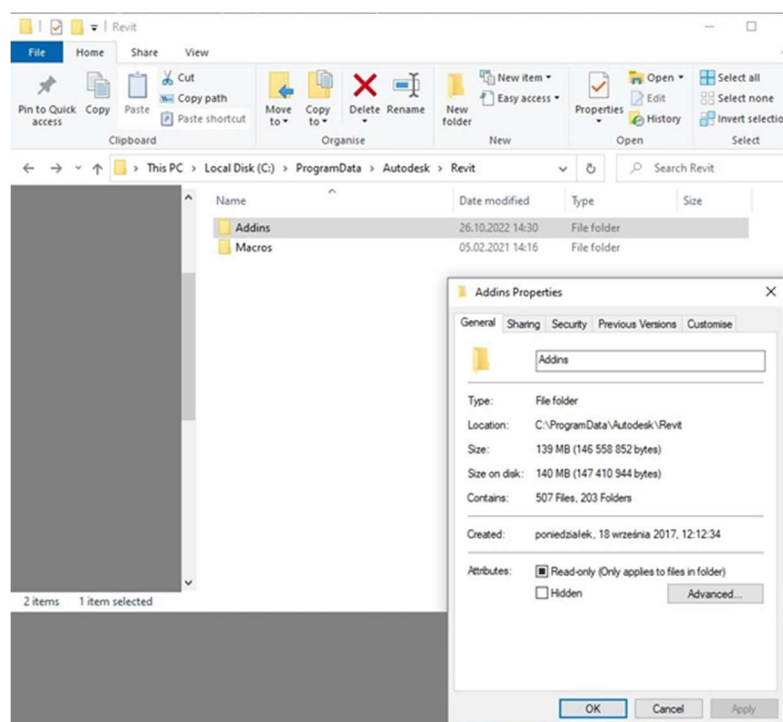
C:\Program Files (x86)\Kan Revit Plugins

C:\ProgramData\Sankom Revit Plugin

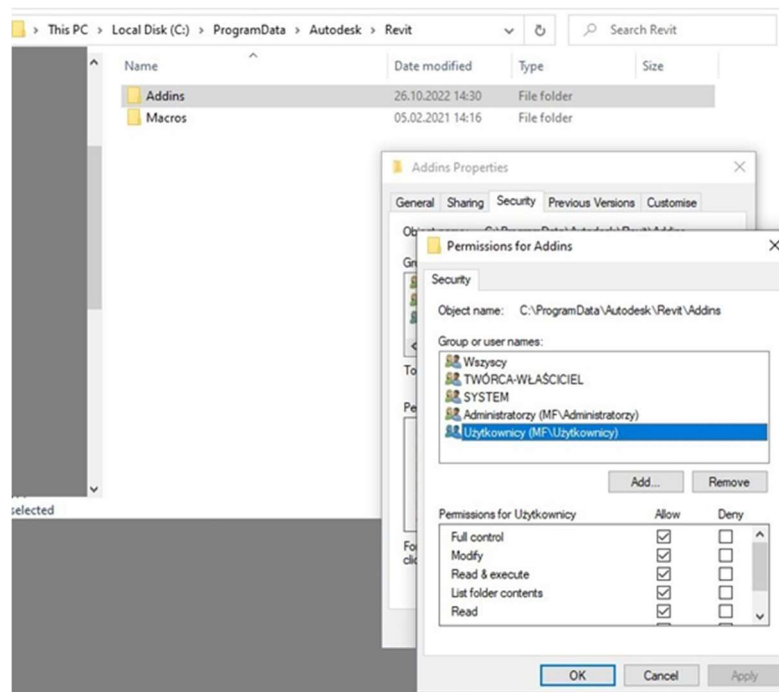
To open the menu, move the cursor over the folder and click the right mouse button. Select the option “Properties” which is usually positioned at the bottom of the pull-down list:



With “Properties” displayed, select the second tab “Security”.



Select the currently used profile from the list of groups and users' names. With the current user selected in the top list, click the "Full control" check box in the column "Allow", in the bottom list.

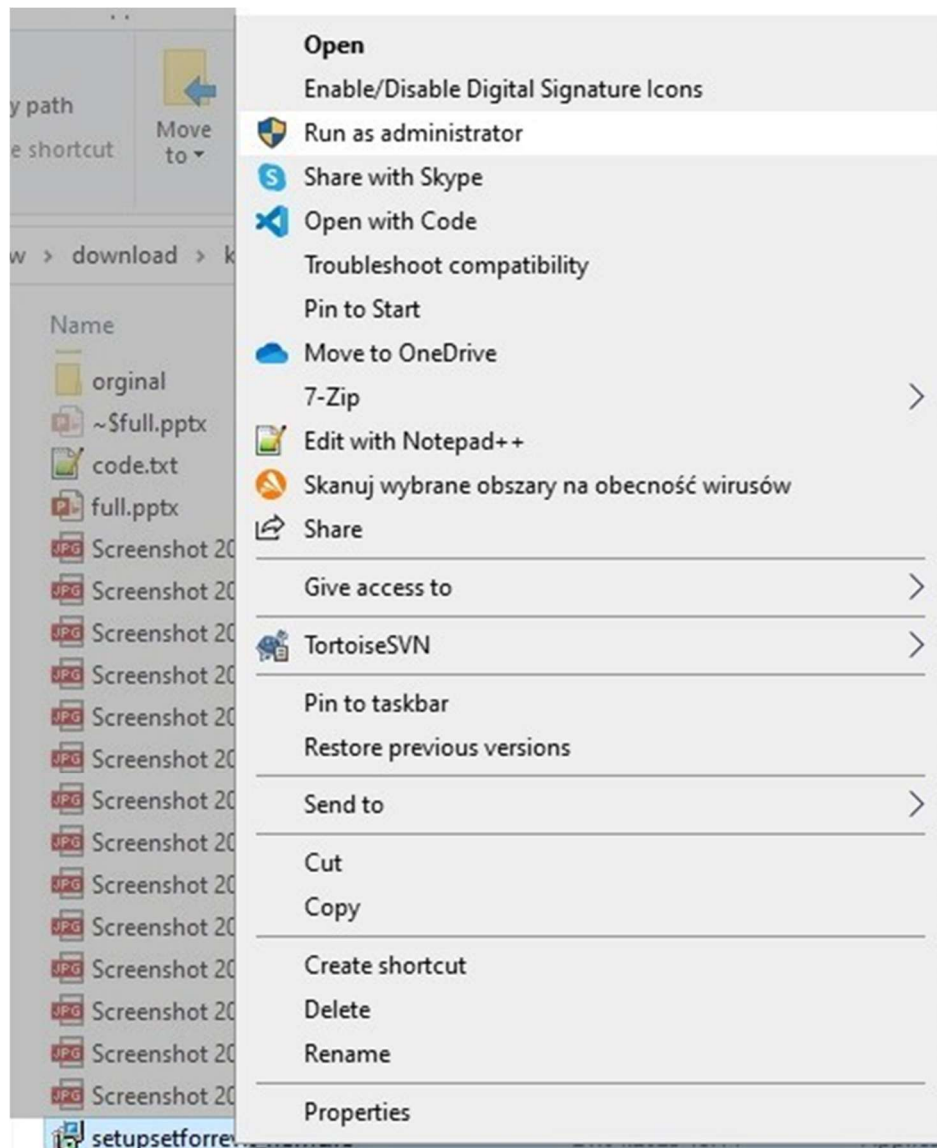


Click the "Apply" and "OK" buttons. Repeat these steps for all folders.

Re-try to run the plugin KAN SET for Revit.

If this proves unsuccessful, proceed to **Step 3**.

Step 3: Remove the plugin KAN SET for Revit from your computer. Re-install it selecting the option “Run as administrator”, as shown below, and allow changes on your computer.



If this still proves unsuccessful, contact us at pomoc@sankom.net. Please include in the email the description of your problem. If an exception message was displayed, attach a suitable screenshot.